



Clinically Sound, Fiscally Responsible Pharmacy Benefit Management

US Script's goal is to create prescription plans that make the most of your pharmacy benefit dollars while enhancing quality of care. Our team is large enough to meet your needs, yet small enough to be your partner. Together we will find the right solution for you and your members.

Our licensed pharmacists and experienced account managers will create customized plan designs, clinical programs, technology strategies, and other pharmacy benefit services to help you meet your drug management goals.

800.413.7721

Call today to find out how US Script can begin filling your pharmacy benefit needs.

Who We Serve

Third Party Administrators, Union Groups, Self-Funded Employers, Behavioral Health Organizations, Government Programs, and State-Funded Medicaid Programs

Member Service Statistics

- » First call resolution: **99%**
- » Average speed of answer: **6 seconds**
- » Call abandonment rate: **<1%**

Customer Satisfaction Results

100% of Commercial Clients surveyed were satisfied or extremely satisfied with Overall Service and Performance.

Accreditations

- » URAC accredited for Pharmacy Benefit Management
- » VIPPS® accredited for Online Pharmacy

Customized Benefit Plans Designed to Meet *Your* Needs

US Script is a full service Pharmacy Benefit Manager (PBM) dedicated to delivering custom solutions and one-on-one service. US Script's solutions are built on seasoned clinical expertise, proactive education programs, customizable technology, and a customer support team that listens and gets results.

Pharmacy Benefit Management

US Script's full suite of PBM services includes claims processing, pharmacy network management, benefit design consultation, drug utilization review, formulary and rebate management, specialty and mail order pharmacy services, patient and physician intervention, and more. US Script offers a variety of options for managing drug trend, rather than a one-size-fits-all approach to benefit needs.

Workers' Compensation Solutions

US Script understands the complexity of the workers' compensation prescription benefit, and helps payors contain drug costs while providing needed benefits to injured workers. With state-of-the-art point-of-sale (POS) claims processing, enhanced clinical programs, and the knowledge of US Script's team of experts, we can design the benefit plan to fit your needs.

HD-RX High Deductible Programs

US Script's HD-RX program adds a layer of benefits to existing high deductible prescription plans that employers can use to bridge the gap in prescription coverage by self-insuring the deductible as a secondary benefit. Best of all, US Script uses its internal PBM system to manage the entire process, so there is very little chance of any mistaken billing.

Discount Drug Cards

RXAdvantage is an innovative discount drug card program that provides plan members with a benefit they can appreciate without the heavy overhead costs, transaction fees, and administrative workloads that come with traditional discount card plans. Using the RXAdvantage program, plan sponsors and their members can take advantage of our discounted, contracted pharmacy rates and hassle-free processing.

Mail Order and Online Pharmacy

US Script's wholly owned mail order pharmacy is a Verified Internet Pharmacy Practice Site (VIPPS) that provides an average cost savings of up to 15% compared with retail networks. Through deeper discounts, fewer dispensing fees, faster adoption of generic drugs, improved formulary compliance rates, and higher compliance with utilization and safety rules, US Script's mail order pharmacy has consistently maintained an accuracy rate of 99.9%.

(over)



Centene Corporation, a Fortune 500 company, is a multi-line healthcare enterprise operating in two segments: Medicaid Managed Care and Specialty Services. The Medicaid Managed Care segment provides Medicaid and Medicaid-related health plan coverage to individuals through government subsidized programs, including Medicaid, the State Children's Health Insurance Program, or CHIP, Foster Care, Medicare Special Needs Plans and the Supplemental Security Income Program, also known as the Aged, Blind or Disabled Program, or collectively ABD. The Specialty Services segment offers products for behavioral health, health insurance exchanges, individual health insurance, life and health management, long-term care programs, managed vision, telehealth services, and pharmacy benefits management to state programs, healthcare organizations, employer groups and other commercial organizations, as well as to our own subsidiaries.

Health + Solutions™

Integrated Approach with Health Solutions by CenCorp

US Script continues to find innovative ways to partner with our sister healthcare companies in order to provide a comprehensive array of benefits and services to our clients and members.

Nurtur™

A next-generation, URAC and NCOA accredited life and health management company, Nurtur services extend beyond traditional disease management to meet the growing need for an integrated approach to health and life management. Nurtur's core focus is on reducing healthcare costs by providing medical support and educational interventions to those individuals with chronic conditions such as COPD, diabetes, asthma, CAD, and CHF. Nurtur also provides life and health management programs, EAP, training, and consulting services to multi-market segments to encourage healthy behaviors, promote healthier workplaces, improve productivity and reduce healthcare costs.

ScriptAssist Treatment Adherence Programs

ScriptAssist partners with employers, pharmaceutical companies, and managed care organizations to identify a specific class of medication or an employee/retiree population that would benefit from better prescription compliance. ScriptAssist's registered nurses reach out to members to teach them about potential side effects of medication and to coach them on proper usage. Positive results are seen promptly, with an expected increase in compliance of about 45%, reducing the overall cost to the health plan by improving member health. Let ScriptAssist predict, detect and promote treatment adherence.

Nurse Response

A medical triage phone service, Nurse Response provides 24-hour healthcare advice and assistance. Nurse Response registered nurses are experienced professionals who have the knowledge to help patients with immediate health concerns make informed decisions. Patients who access Nurse Response receive the appropriate care, at the appropriate place, at the appropriate time.

OptiCare

OptiCare Managed Vision (OptiCare) provides employees and their families a wide variety of benefit options covering routine eye care exams, eyeglasses, contacts, and prescription sunglasses.

OptiCare's services offer eligible members the freedom to choose from a large variety of provider locations, including optometrists and ophthalmologists at both independent and retail locations.

